



Staff.Care Interim Case Study - Marymount Hospice

Marymount Hospice has been a customer of SMI since 2004, having initially implemented iCare, SMI's Patient Information Solution dedicated to Palliative Care. Having realised the need for better staffing management, they contacted SMI to discuss the benefits of Staff.Care, SMI's leading Workforce Management Solution. Hugh Morley, Head of Human Relations was the initial project lead. The project is currently within the pilot stages and is working towards the bespoke Payroll Interface being finalised to provide the link between Staff.Care and Megapay payroll.

Hugh says *"SMI have supported us at our own chosen pace of implementation so that we have moved effectively and efficiently to their electronic system. The T&A Interface (the payroll interface which picks up basic hours, supplements, overtime and Bank payments) was programmed on a tight turnaround for us"*.

All healthcare organisations are currently being put under pressure to work more efficiently, shrink agency costs and reduce staffing expenditure. Marymount Hospice looked at these areas at the initial stages of the project, *"as part of the implementation we have identified key workforce efficiency indicators and trends. SMI have supported us with optimisation work to ensure that staff are meeting the needs of patients in a cost-effective way"*.




A full case study of the Marymount Hospice implementation will be available soon.

Other case studies available on request or for further information please contact SMI.

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